

## CLASS OF 1969 REUNION 2024 (18TH-19TH OCTOBER 2024) FREQUENTLY ASKED QUESTIONS (FAQs)

We've put together some basic information, based on what we've been asked in the past, which we hope you'll find useful. If you can't find what you need here, please email [reunions@uwcatlanticexperience.com](mailto:reunions@uwcatlanticexperience.com) and we'd be happy to help further.

### TICKETS

#### **When will tickets go on sale?**

Tickets will be available to book from [www.uwcatlanticexperience.com](http://www.uwcatlanticexperience.com) from March 2024.

#### **Is there a cut-off date for booking?**

Booking for all reunion weekends strictly closes on 6th September 2024. We hope you can understand reunion events require a lot of planning and service providers set order deadlines, therefore we cannot extend this booking deadline.

#### **What is the cost of tickets?**

The cost of the 5-year reunion ticket is £150 GBP per person for the 2-day event. The cost includes all activities and meals listed in the programme.

#### **Has the cost of the tickets increased?**

Ticket costs increase year on year to cover inflation of costs of goods and service costs, however, we are committed to keeping this increase as reasonable as possible to encourage as many alumni as possible to attend.

#### **Can I get a refund on my ticket if I change my mind?**

If you would like to cancel your booking, you are entitled to a refund until 6th September 2024. You can resell your ticket to a classmate of your year group, but we must be notified of this to update the registration details. You can do this by emailing [reunions@uwcatlanticexperience.com](mailto:reunions@uwcatlanticexperience.com).

#### **Are children able to attend this reunion?**

The 55-year reunion is for alumni and their families aged 18+

#### **Do the reunions make a profit?**

Yes. The reunions are a much-needed fundraising opportunity for the College and money fundraised goes directly towards supporting capital projects and future scholarships.

**Can alumni from other years attend the reunions?**

As long as they are a guest of an alumnus of the celebrating year, then that's perfectly fine. However, due to capacity limitations, regrettably, we cannot allow alumni attendance without being a guest, as this reduces availability for those who are celebrating their actual anniversary which isn't fair.

## ACCOMMODATION

**Is accommodation on campus available?**

The 5-year reunion takes place during term time therefore we are unable to provide on-campus accommodation. Your class rep Pelham Allen has made arrangements with a hotel, please contact Pelham for further details at [pba@staffordlodge.com](mailto:pba@staffordlodge.com).

**Do you recommend any other off-site accommodation?**

Please find [here](#) a list of accommodation in the Vale of Glamorgan.

## MOBILITY

**I have a mobility issue, can you accommodate special requests?**

If you have a mobility issue, please make us aware when you make your booking or email [reunions@uwcatlanticexperience.com](mailto:reunions@uwcatlanticexperience.com) and we will do our best to accommodate your request. Whilst we can accommodate many mobility issues, due to the nature of the Castle campus some areas are not accessible to everyone. Guests with wheelchairs, electric scooters, crutches, walkers etc may need to take alternative routes around our campus and buildings.

## CATERING

**What catering and refreshments are provided?**

Meals and refreshment breaks listed in the programme are included in the fee. A cash/card bar will be available on the Friday evening for additional drinks to be purchased for the fork buffet meal.

**Can you cater for special dietary requirements?**

Please let us know when you book your ticket of any special dietary requirements you have. We can cater for dietary requirements when notified ahead of the reunion weekend.

## PHOTOS

### **Will there be an official photographer for the weekend?**

An official photographer will not be at the 55-year reunion, however, College staff will take photos for marketing purposes and to also share these photos with attendees. Please speak to a member of staff if you do not want your photo taken.

## LOST AND FOUND

### **What if I lose something during the weekend?**

Please report all lost items to the Welcome Team at Main Reception. Any found items should also be returned here or passed to a member of the event team. We will do our best to retrieve lost items and reunite them with their owners, but we cannot be held responsible or accountable for lost or stolen items. Any items left after your departure may be posted to you, but we will ask you please to cover the cost.

## AMENITIES

### **Does the College have a cashpoint machine?**

We're sorry, we don't have cash withdrawal facilities on campus; the nearest [ATM](#) is Llantwit Major. Our bars will accept Visa/Mastercard payments and we recommend you pay via card where possible as we aim to reduce the amount of cash on campus.

### **Is WiFi available on campus?**

Yes, information about accessing our guest network will be on display around campus when you arrive.

### **Will the College shop be open?**

The College shop will not be open at this time. You can however make purchases ahead of time at [www.uwcatlanticexperience.com/shop](http://www.uwcatlanticexperience.com/shop) and collect from the main reception at no charge.

### **What First Aid will be available?**

The Welcome Team is available to direct any queries and assist in providing emergency first aid 24/7. If you require special personal assistance, please make plans to bring a care provider and let us know so that we might be able to support you further.

## TRANSPORT

### **Is there transport from Llantwit Major train station to UWC Atlantic?**

Here are the local taxi numbers: Dragon Taxis: (+44) 1656 655766 Andy Cars: (+44) 1446 796 777

Taxis are limited so we do recommend you pre-book and share if possible.

**What is the best way of getting to UWC Atlantic from London?**

The easiest way to get to UWC Atlantic from London is by taking a train from London Paddington to Bridgend. From here you will be able to get a taxi to the College.

**What is the best way of getting to UWC Atlantic from Cardiff Airport?**

The easiest way to get to UWC Atlantic from Cardiff airport is by taxi. Flight Link takes bookings and can be contacted on (+44) 1446 728500. You can also catch the 303 bus which takes you directly to the college. Please note on Sundays there is a limited bus service available.

**Is group transport provided?**

The College does not provide group transport, however, please contact your class rep Pelham Allen at [pba@staffordlodge.com](mailto:pba@staffordlodge.com) for further information on transport he has arranged.

## REGISTRATION

**Where do I check in when I arrive on campus?**

You will be greeted by a team of event staff at the entrance. They will instruct you on what you need to do to check-in. There will be lots of signage for you to follow so you will know where to go.

Registration takes place in the Glassroom in the Arts Centre.

**Where can I park on campus?**

There is a designated parking area on campus that you will be directed to upon arrival by the events team.

## ACTIVITIES

**I would like to attend one of the planned activities. How do I book?**

You will be sent a link nearer to the time of the reunion to register to attend one of the pre-bookable events. *If* places are remaining when you check into the reunion weekend, there will be an opportunity to register then.

Please note, that the historical guided castle tour has a maximum capacity of 25, therefore we recommend you book this in advance as spaces are limited.

**Can I walk around campus independently?**

The 55-year reunion takes place during term time therefore the College will be in full operation. In line with our safeguarding policy, you can only walk around in the areas specified on the campus map.

At no point will you be able to visit the College houses or classrooms/facilities when lessons and activities are taking place. We respectfully ask that you adhere to the rules that are put in place to provide safety to our students. You can view our safeguarding policy [here](#).