

SUMMER EDUCATION PROGRAMME 2027 STANDARD TERMS AND CONDITIONS

By completing the application form, you are agreeing to the terms and conditions listed in this document. UWC Atlantic Experience is a departmental brand of UWC Atlantic, herein referred to as UWC Atlantic Experience; UWC Atlantic; Us or the College.

Parent/Guardian Authority

The person making the booking must have parental/legal authority to consent to the participant attending the programme and gives authority to UWC Atlantic using the information provided in the application form.

Contract Formation & Acceptance

Places on the programme are contracted once full payment has been received.

Individual Course Conditions

The terms and conditions applicable to each programme are defined by the information set out in the respective course brochures, course packs, and application forms. While UWC Atlantic endeavours to carry out the programme as set out in the brochure, activities, excursions, accommodation houses, schedules, venues and staffing may occasionally change, particularly for safety, operational or weather reasons.

Payment

Payment in full must be made within 14 days (unless otherwise agreed) of receipt of the offer letter for the relevant programme

All payments must be made in British Pounds sterling (GBP), and any transfer or exchange fees must be paid for by the payee.

All booking fees are calculated in British Pound Sterling (GBP), and will not be recalculated or modified in line with any fluctuation in the UK exchange rate or bank charges. Any applicable refunds are similarly calculated in GBP and are subject to the same conditions.

Additional fees apply for services, including but not limited to changes to logistics and travel arrangements for drop-off and collection. Please see the individual course packs for details of these fees.

Cancellation

If a participant or their parent/guardian chooses to cancel their booking, no automatic entitlement to a refund will apply. UWC Atlantic will consider any request for a refund in accordance with the circumstances of the cancellation and the costs and commitments incurred in providing the programme.

Where a participant is unable to attend or chooses to withdraw from the programme for any reason, including illness, injury, personal or family circumstances, travel disruption or a change of plans, UWC Atlantic will not ordinarily provide a refund. Any refund offered in exceptional circumstances will be at the discretion of UWC Atlantic and may take account of costs already incurred or committed.

This does not affect any rights the participant or their parent/guardian may have under applicable consumer law, including where UWC Atlantic is unable to provide the programme as agreed or where a refund is otherwise legally required.

An exception will be made for cancellations resulting from a participant's visa application being refused, provided that UWC Atlantic is notified as soon as possible and, in any event, no later than 31 May 2027. Documentary evidence of the visa refusal, such as an official refusal notice, must be provided.

Where these requirements are met, UWC Atlantic will consider a refund of fees paid, subject to any costs or commitments that cannot reasonably be recovered.

If a visa application is delayed and the participant is unable to attend the programme as a result, no automatic entitlement to a refund will arise. UWC Atlantic may, at its discretion, offer a transfer of fees to an alternative programme or date where this is operationally possible.

UWC Atlantic reserves the right to cancel a programme where circumstances arise that make the programme unable to proceed safely or reasonably, including where the minimum number of participants has not been reached.

Where UWC Atlantic Experience cancels a programme and is unable to offer a suitable alternative, any refund due will be communicated to the participant or parent/guardian. UWC Atlantic Experience will not be responsible for any additional costs or losses incurred by the participant or their parent/guardian as a result of the cancellation, to the extent permitted by law. Participants and parents/guardians are therefore strongly advised to obtain appropriate travel insurance.

UWC Atlantic Experience may also make reasonable changes to the programme where necessary for operational, safety, staffing, weather or other circumstances beyond its reasonable control. Such changes will not ordinarily give rise to an entitlement to a refund where the programme remains substantially as described.

Participant Withdrawal

UWC Atlantic Experience reserves the right to withdraw any participant from a course if we deem their behaviour to be detrimental to the safe and smooth running of the course or if their behaviour brings the course into disrepute. Regulations made for the health, safety, welfare and comfort of course participants must be observed.

Any non-disclosure of a medical condition, learning disability, or any personal circumstances which require significant support or may otherwise affect the participant's ability to complete the course will result in the participant being withdrawn. Any associated costs of such support will be the liability of the participant. Refunds will not be given for participants withdrawn from the course.

Should the participant self-withdraw from the programme, a refund will not be offered.

Liability

UWC Atlantic takes reasonable steps to ensure that activities, visits, trips and other aspects of the programme are appropriately planned, supervised and managed, with the health, safety and welfare of participants in mind. However, participation in educational, recreational, sporting and outdoor activities carries inherent risks, which cannot always be completely eliminated.

Participants and their parents/guardians acknowledge that, despite appropriate risk management and supervision, there remains a possibility of accident, injury, illness, loss or damage to personal belongings. Participants are expected to follow all reasonable instructions, safety procedures and the UWC Atlantic Code of Conduct and to take reasonable care of themselves and others.



UWC Atlantic

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UWC Atlantic is a registered charity in the UK (number 525761) and a company limited by guarantee (number 00673076).

UWC Atlantic will not be responsible for loss, damage, injury, illness, delay or additional expense arising from circumstances outside its reasonable control or from a participant's failure to follow reasonable instructions, safety procedures or programme requirements.

Participants are responsible for their personal belongings and should not bring valuable or irreplaceable items to the programme. UWC Atlantic cannot accept responsibility for loss of, theft of or damage to personal belongings.

Nothing in these Terms and Conditions excludes or limits any liability which cannot lawfully be excluded or limited, including liability for death or personal injury caused by negligence, or any other liability which cannot legally be excluded or limited.

Parents/guardians are responsible for ensuring that participants have appropriate insurance cover where required, including cover for personal belongings, cancellation, medical expenses and other risks not covered by UWC Atlantic's arrangements.

Medical and Participant Consent

All participants must have completed the relevant booking forms, including all questions relating to health and safety. See conditions under participant withdrawal relating to any non-disclosed medical information.

First aid will be administered, if required, by first aid trained and qualified staff. In the event of serious injury and/or illness medical care will be provided by local medical facilities or hospital services.

Duty of Care

Our responsibility for the participant's welfare begins once they are in the care of UWC Atlantic staff and ends when they are no longer under our supervision. Parents/guardians must ensure that the chosen mode of transport (such as an airline) provides appropriate guardianship for their child during travel to and from the UK.

Any additional arrangements needed to safely and legally accompany a student to and from the UK are solely the responsibility of the parents/guardians. UWC Atlantic is not accountable for the participant's safety during this time. If parents/guardians choose to allow their child to travel unaccompanied, it is entirely at their discretion and responsibility.

Our duty of care officially begins when the participant is met by a UWC Atlantic representative at either a designated meeting point or on campus at the agreed time, as outlined in our joining information.

Parents/guardians are responsible for ensuring the participant uses appropriate transport to arrive at the designated meeting point or campus on time, with suitable guardianship for their journey both to and from the UK. Any logistics required for safely and legally accompanying the participant to these locations are the sole responsibility of the parents/guardians. UWC Atlantic is not responsible for their safeguarding during this time. If the participant travels unaccompanied, it remains the full responsibility of the parent/guardian.

Our duty of care concludes when the participant is collected from campus or returned to a designated departure location by a UWC Atlantic representative, at the agreed time outlined in the course pack.

Gender Identity and Inclusion

We have a zero-tolerance approach to discrimination, victimisation or harassment on the basis of a person's gender identity. We have confidential and supportive methods of reporting experiences or witnessing bullying, harassment and discrimination for visitors, course participants and staff. Reports should be sent to safeguarding@uwcatlantic.org

Due to the current design and format of the boarding houses, we assign accommodation based on biological sex according to their passport, unless formal documentation can be provided to show that a full transition has taken place. Participants will be placed in shared dormitories of their biological sex.

Insurance

Guard Me international travel insurance is taken out on behalf of participants who reside outside of the UK only. It is recommended that you view the insurance policy document for full details in advance to determine if additional insurance coverage is required, which would be the responsibility of the participants or parent/guardian to purchase. The insurance is set for the exact dates of the course and does not include cover for any additional travel or tourist arrangements outside of the course dates. The insurance is arranged two weeks before the start of the course date. Any claims must be made within 28 days via the Guard Me online portal (<https://claimsform.axa-travel-insurance.com/>). The policy is not permitted for UK residents, and any participants who reside in the UK must purchase their own insurance.

Media Consent

Images may be taken of participants and used in future marketing. Should you wish not to have your image used, please state this on the application form when prompted.

Data and Privacy

To view a copy of our privacy policy, which explains how we retain and store your data and information provided, please visit: <https://www.uwcatlanticexperience.com/privacy-policy/> When applying to a UWC Atlantic programme, you agree that participant information may need to be shared with service providers, medical professionals, insurers, transport providers and safeguarding authorities where appropriate.

Behaviour

All participants will be expected to comply with [UWC Atlantic Code of Conduct](#)

Safeguarding, Policies and Procedures

To view our comprehensive suite of College policies, including our safeguarding policy, please visit: <https://www.uwcatlantic.org/about/policies-safeguarding>

All programmes operate under UWC Atlantic's safeguarding procedures and any safeguarding concerns may be reported or referred to appropriate authorities.

Complaints

Should you wish to make a formal complaint, you can contact the College at principal@uwcatlantic.org.