

STANDARD TERMS AND CONDITIONS 2025

By completing the application form you are agreeing to the terms and conditions listed in this document. UWC Atlantic Experience is a departmental brand of UWC Atlantic, herein referred to as UWC Atlantic Experience; UWC Atlantic; Us or the College.

Payment

Payment in full must be made within 14 days of receipt of the offer letter to the relevant programme. Should payment not be made within this period, UWC Atlantic Experience reserves the right to cancel the applicant's booking.

All payments must be made in British Pounds sterling (GBP) and any transfer or exchange fees must be paid for by the payee.

All booking fees are calculated in British Pound Sterling (GBP), and will not be recalculated or modified in line with any fluctuation in the UK exchange rate or bank charges. Any applicable refunds are similarly calculated in GBP and are subject to the same conditions.

Additional fees apply for services including but not limited to changes to logistics and travel arrangements for drop-off and collection. Please see the individual course packs for details of these fees.

Cancellation

Fees payable are non-refundable. Refunds will only be given in the event of the course being cancelled by UWC Atlantic Experience.

An exception will be made for cancellations relating to visa applications being denied, up until 31st May 2025. To be eligible for a refund you must inform the Atlantic Experience team as soon as possible, providing proof of the visa not being granted such as an official visa refusal document, and by no later than 31st May 2025. After this date, a refund will not be issued. If a visa is delayed and not issued in time for the participant to attend the course, a fee transfer will be at the discretion of the College. A refund will not be processed.

UWC Atlantic Experience reserves the right to cancel the course up to 7 days before the start date due to unforeseen circumstances or if the numbers enrolled have not reached the minimum requirement. Whilst all efforts will be made to offer a suitable alternative course, if this is not practicable or is not deemed suitable, a full refund of the course fee will be offered. We strongly recommend you have adequate travel insurance to cover any other losses if travelling outside of the UK.

Participant Withdrawal

UWC Atlantic Experience reserves the right to withdraw any participant from a course if we deem their behaviour to be detrimental to the safe and smooth running of the course or if their behaviour brings the course into disrepute.

Any non-disclosure of a medical condition, learning disability or any personal circumstances which require significant support or may otherwise affect the participant's ability to complete the course will result in the participant being withdrawn. Any associated costs of such support will be the liability of the participant. Refunds will not be given for participants withdrawn from the course.

Regulations made for the health, safety, welfare and comfort of course participants must be observed.

Personal Effects and Injury

UWC Atlantic Experience cannot accept responsibility for any personal loss or damage to property or any injury sustained by participants. Course participants must take out travel insurance to cover accidents, injury and loss of personal belongings or cancellation.

Medical and Participant Consent

All participants must have completed the relevant booking forms including all questions relating to health and safety.

Duty of Care

Our responsibility for the participant's welfare begins once they are in the care of UWC Atlantic staff and ends when they are no longer under our supervision. Parents/guardians must ensure that the chosen mode of transport (such as an airline) provides appropriate guardianship for their child during travel to and from the UK.

Any additional arrangements needed to safely and legally accompany a student to and from the UK are solely the responsibility of the parents/guardians. UWC Atlantic is not accountable for the participant's safety during this time. If parents/guardians choose to allow their child to travel unaccompanied, it is entirely at their discretion and responsibility.

Our duty of care officially begins when the participant is met by a UWC Atlantic representative at either a designated meeting point or on campus at the agreed time, as outlined in our joining information.

Parents/guardians are responsible for ensuring the participant uses appropriate transport to arrive at the designated meeting point or campus on time, with suitable guardianship for their journey both to and from the UK. Any logistics required for safely and legally accompanying the participant to these locations are the sole responsibility of the parents/guardians. UWC Atlantic is not responsible for their safeguarding during this time. If the participant travels unaccompanied, it remains the full responsibility of the parent/guardian.

Our duty of care concludes when the participant is collected from campus or returned to a designated departure location by a UWC Atlantic representative, at the agreed time outlined in our joining information.

Gender Identity and Inclusion

We have a zero-tolerance approach to discrimination, victimisation or harassment on the basis of a person's gender identity. We have confidential and supportive methods of reporting experiences or witnessing bullying, harassment and discrimination for visitors, course participants and staff. Reports should be sent to safeguarding@uwcatlantic.org

Due to the current design and format of the boarding houses, we assign accommodation based on biological sex according to their passport, unless formal documentation can be provided to show that a full transition has taken place. Participants will be placed in shared dormitories of their biological sex.

Insurance

Guard Me international travel insurance is taken out on behalf of participants who reside outside of the UK only. It is recommended you view the insurance policy document for full details in advance to determine if additional insurance coverage is required which would be the responsibility of the participants or parent/guardian to purchase. The insurance is set for the exact dates of the course and does not include cover for any additional travel or tourist arrangements outside of the course dates. The insurance is arranged two weeks before the start of the course date.

Any claims must be made within 28 days via the Guard Me online portal (<https://claimsform.axa-travel-insurance.com/>). The policy is not permitted for UK residents and any participants who reside in the UK must purchase their own insurance.



UWC Atlantic

St Donat's Castle, St Donats, Llantwit Major, CF61 1WF

Telephone +44 (0) 1446 799000 Email info@uwcatlanticexperience.com Website <http://www.uwcatlanticexperience.com>

UWC Atlantic is a registered charity in the UK (number 525761) and a company limited by guarantee (number 00673076).

Media Consent

Images may be taken of participants and used in future marketing. Should you wish to not have your image used, please state this on the application form when prompted.

Data and Privacy

To view a copy of our privacy policy which explains how we retain and store your data and information provided please visit: <https://www.uwcatlanticexperience.com/privacy-policy/>

Behaviour

All participants will be expected to comply with [UWC Atlantic Code of Conduct](#)

Policies and Procedures

To view our comprehensive suite of College policies including our safeguarding policy please visit: <https://www.uwcatlantic.org/about/policies-safeguarding>

Complaints

Should you wish to make a formal complaint, you can contact the College at principal@uwcatlantic.org.



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